Our Everyday Expectations & Behavioural Framework

Brilliant at the Basics

We look for people who not only bring the right skills but will create a respectful, safe, inclusive and customer-focused culture.

Our Everyday Expectations

These are the baseline behaviours and standards everyone is expected to demonstrate, every day, whatever their role or level.

Get the basics right	Be professional, reliable and accurate; follow through on commitments.
Behave ethically	Act with honesty, integrity and respect; speak up when something isn't right.
Treat people well	Listen, value different perspectives, include and support others.
Stay safe & compliant	Follow policies, manage risks and take responsibility for safety.
Take ownership & learn	Be accountable, learn from experience and keep improving.

Behavioural Framework

The Behavioural Framework hangs on our values and shows how we bring them to life through our actions, decisions and interactions.



Empathy · integrity
accountability



Collaborate · share
achieve outcomes



Learn · improve
embrace change

a2dominion