

Our Everyday Expectations & Behavioural Framework

We look for people who not only bring the right skills but will create a respectful, safe, inclusive and customer-focused culture.

Our Everyday Expectations

These are the baseline behaviours and standards everyone is expected to demonstrate, every day, whatever their role or level.

Get the basics right

Be professional, reliable and accurate; follow through on commitments.

Behave ethically

Act with honesty, integrity and respect; speak up when something isn't right.

Treat people well

Listen, value different perspectives, include and support others.

Stay safe & compliant

Follow policies, manage risks and take responsibility for safety.

Take ownership & learn

Be accountable, learn from experience and keep improving.

Behavioural Framework

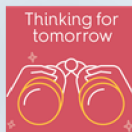
The Behavioural Framework hangs on our values and shows how we bring them to life through our actions, decisions and interactions.



Empathy · integrity
accountability



Collaborate · share
achieve outcomes



Learn · improve
embrace change