

Surveyor (Assets)

Department	Assets		
Reports to	Senior Surveyor (Assets)	Location	Ealing/hybrid
Date effective	March 2025	Salary band	8TP

Purpose

The Surveyor plays a critical role in ensuring the accurate collection of data through comprehensive stock condition surveys, Housing Health & Safety Rating System (HHSRS) assessments and the production of Energy Performance Certificates (EPCs). By gathering accurate, high-quality data, the Surveyor provides critical insights that drive the development of our comprehensive 1-year, 5-year, and 30-year stock investment programmes, as well as energy improvement strategies.

Key responsibilities / deliverables

- Champion and promote the core values of the business: *Caring by Nature, Working Better Together and Thinking of Tomorrow*. Demonstrate these values in intent and behaviour in all interactions.
- Conduct comprehensive stock condition surveys to assess the age, physical condition and remaining life of key components.
- Carry out Housing Health and Safety Rating System (HHSRS) assessments to identify and evaluate potential hazards, ensuring properties meet safety and regulatory standards.
- Produce Energy Performance Certificates (EPCs) in accordance with statutory requirements and organisational objectives.
- Collect and provide accurate data to inform the development of short, medium, and long-term stock investment programmes and energy efficiency strategies.

Line management

Direct reports: 0

Indirect reports: 0

Key internal contacts

All Operational departments; Housing Services, and Specialist Housing

Key external contacts

Customers

A2Dominion General Obligations / Expectations

- Represent the department and Group positively with all external contacts
- Maintain excellent customer service, ensuring that you meet the Group's customer care standards
- Continually promote and ensure compliance with the Group's Equality and Diversity policy and procedure
- Establish, develop, and maintain effective working relationships with all work colleagues
- Ensure compliance with the Group's health and safety policy

Knowledge, skills, and competencies	Essential	Desirable
Qualifications/training		
Educated to degree level or equivalent and / or professionally qualified in a management or building, asset management, or related discipline and / or the ability to demonstrate relevant experience	A	
Membership with MCIOB, RICS or equivalent professional body (preferred)		A
Qualification as a Domestic Energy Assessor		A
Knowledge and skills		
Strong technical knowledge of building systems and familiarity with the lifecycle and maintenance challenges of various construction types and materials.	A/T	
In-depth understanding of Decent Homes legislation and HHSRS.	A/T	
Significant experience of property surveying techniques and methodologies.	A/T	
Working knowledge of housing law, leaseholder consultation, new building safety legislation and property management legislation	A/I	

Experience of managing residential and or commercial portfolios with a complex assets and estates of diverse tenures.	I	
Demonstrable experience in building effective relationships to achieve shared objectives and goals, managing and motivating people and/or teams.	A/I	
Excellent verbal and written communication and interpersonal skills, with an ability to be organised and work methodically with attention to detail to meet targets and deadlines	A/I	
Excellent knowledge of housing and asset management systems, mobile devices and Microsoft Office.	A/T	
Proficient in housing and asset management systems, mobile devices, and Microsoft Office applications.	A/I	
Ability to adopt a continuous improvement approach and adapt to change	A/I	
Full UK driving licenses and access to a car	A	

A2Dominion values	
DRIVE: Deliver, Respond, Innovate, Value Enterprise	
Competency	Essential
Influential The ability to work with and through others to achieve organisational goals; flexes communication style for different audiences; demonstrates a personal confidence that engages people to listen; seeks to understand others' needs and works hard to achieve win-win outcomes; adopts versatile strategies in overcoming obstacles to getting things done; supports ideas and requests with a sound business case; challenge effectively when services do not meet the required standard and is able to identify when it is appropriate to escalate matters to achieve resolution	X
Future focused Articulates a clear and inspirational vision of the future; motivates and inspires optimism by painting pictures of what can be achieved; anticipates future needs by horizon-scanning; researches broader perspectives and encourages innovation to improve the future for our customers and our people; has a 'what's possible' mind-set; develops capability for the future; identifies unintended consequences and proactively takes measures to mitigate risk; embraces change and adapts to new ways of working.	X

Engaging Gets the best out of individuals by understanding what motivates them; has good self-awareness on how their behaviour impacts others and modifies accordingly; has a strong leadership 'brand' that people trust and want to work with; translates organisational strategy in a way that motivates people to act; fosters a positive team environment across the organisation through collaborative working; demonstrates personal integrity at all times; is able to flex their leadership approach to individual styles and situations; shows authentic behaviours that are not compromised by personal ego; adopts a customer focused approach; builds effective relationships with residents and stakeholders and act as an ambassador for A2Dominion; takes time to communicate and collaborate effectively with stakeholders, both internally and externally.	X
Resilient Does not allow pressure to interfere with thinking, judgement or behaviour; advocates and supports change and adapts accordingly; remains calm under pressure; works on their own initiative; pursues goals despite setbacks; shows courage and tenacity in difficult situations; works hard to find solutions to problems; receives feedback positively and appreciatively; does not blame others for disappointments or set-backs but focuses on resolving them in the most effective way; able to meet challenges and conflict with a positive mind-set; finds creative ways to overcome barriers; adapts to change and new ways of working; able to work independently and utilize mobile technology	X
Performance focused Delivers a consistently high performance; empowers self and others to make decisions and deliver results; ensures the co-creation and delivery of performance standards and goals with individuals and teams which are linked to the organisational strategy; takes a thorough and detailed approach to record keeping and action planning; monitors and reviews performance regularly; provides feedback and coaching to help people develop and achieve more than they thought possible; provides support and guidance; encourages joint responsibility for continuous development; addresses poor performance effectively and recognises good performance in an appropriate and timely manner; manages time effectively to deliver outputs and	X

achieve targets; prioritise tasks effectively and understands the principles of risk management	
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This role profile outlines the main responsibilities and requirements of the post. All employees are expected to comply with reasonable management requests to carry out additional or alternative duties.

How we will assess your match to the job:

- A = Application
- T = Testing
- I = Interview